**Checklist**
- Supports verification of what exists today with limited support for continual improvement

**Standard**
- Supports verification of what exists today and also provides the building blocks and structure for continual improvement

**Compliance auditing**

**Performance auditing**
Standards

Standard for Bridge and Highway Metal Component Manufacturers

- Supports a new program launched January 6, 2009
- Improved support for component manufacturer quality systems
- Currently 39 facilities participating in the program
Standards

Standard for Steel Bridges

• Combining current checklist for simple/major bridge checklists into one standard
• Bridge Task Committee composed of industry experts
• First public review March 15th – April 30th
• Implementation in mid-2011
Standards

Standard for Shop Application of Complex Coating Systems

- Joint AISC-SSPC initiative
- Standard in final stages of approval
- Supersedes current AISC SPE and SSPC QP 3 programs
- Implementation targeted for late 2010
Audit

Random Audits

- Drawn from a risk pool based on identified risk factors, for example:
  - Negative customer feedback
  - Change in key personnel
  - Change in major equipment
  - Change in facility product
  - A formal complaint determined to have merit

Commitment to Continual Improvement

- Auditor Qualification
- Auditor Training
- Audit practice and methods

QMC
an ISO 9001:2008 Certified company
# Accountability and AISC Certification

Ensuring that facilities are properly used in the construction industry.

## AISC Certification Feedback Form

AISC Certification would like to establish an open line of communication with those who participate in the certification program, our certified fabrication facilities and erection firms, and also those who specify certification, owners, specifying engineers, architects, general contractors, and structural steel fabricators and erectors subcontracting work to certified firms.

### What?

- AISC Certification would like to establish an open line of communication with those who participate in the certification program, our certified fabrication facilities and erection firms, and also those who specify certification, owners, specifying engineers, architects, general contractors, and structural steel fabricators and erectors subcontracting work to certified firms.

### Who?

- Your name:
- Company:
- City:
- State:
- Phone:
- Email:

### How?

Please use the space below to share comments or ideas with us:

### Why?

Our objective is to use this information and improve AISC Certification to everyone involved. Your comments will be kept confidential, and a member of AISC Certification will be following up with each comment that is submitted.

### Where?

Please email your feedback to: geninfo@aisc.org
Or fax it to 312.896.9202
Or mail it to:
AISC Certification
One East Wacker Drive, Suite 700
Chicago, IL 60601

The offending company will be contacted by AISC Certification with a warning to remove said claims. If this is not successful after two different communications, AISC General Counsel will conduct cease and desist efforts.

The allegations will be reviewed by an AISC Certification Review Board to determine the reasonable probability of the allegation. If it is determined to be a reasonable, the allegation will be investigated by the Board of AISC Certification. The results submitted to AISC Certification, which may result in an audit.

**be submitted to binding arbitration.**
AISC Certification Program

- Standard for Steel Buildings (building fabricators)
  - 811
- Simple Steel Bridge
  - 365
- Major Steel Bridge
  - 261
- Steel Erector
  - 261
- Advanced Steel Erector
  - 261
- Highway Bridge and Metal Component Manufacturers
  - 39